

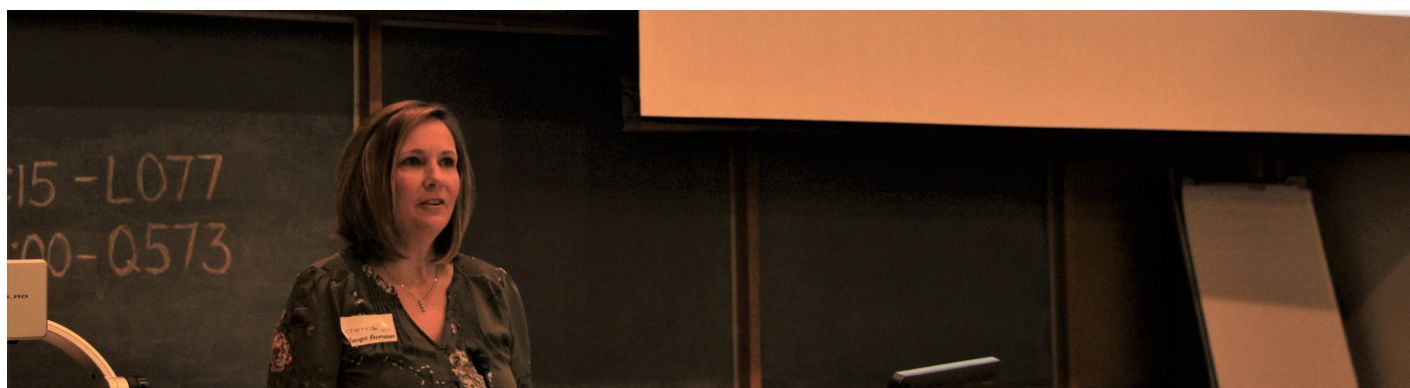


Clockwise from left: 1. The days begins. 2. Douglas College student cohort. 3. Opening Remarks from the BCYT Committee,

2019 Education Day Recap

On March 22, 2019, over 80 people from across the Health Information Management profession came together for the BCYT CHIMA Education Day. The diversity of our roles were matched by our varied speakers, which included a life coach, coders, professors, organizational representatives and a healthcare advocate who lent us a patient's perspective. The theme of building for the future was woven throughout the day. Each presentation spoke about individual pieces in the larger picture of the health information cycle, and suggested how we might evolve and change.

Monique Rasmussen spoke on the specific strategies undertaken by the Lower Mainland HIM leadership to meet current challenges and transform coding. New educational initiatives were introduced, including a new terminology standards certification. There was a deeper dive into the services provided by Business Solutions from Steve Sung and an introduction to common threats and strategies in cybersecurity by Joseph Tesoro. [...Continued on next page]



Monique Rasmussen speaks on Coding Optimization Strategy

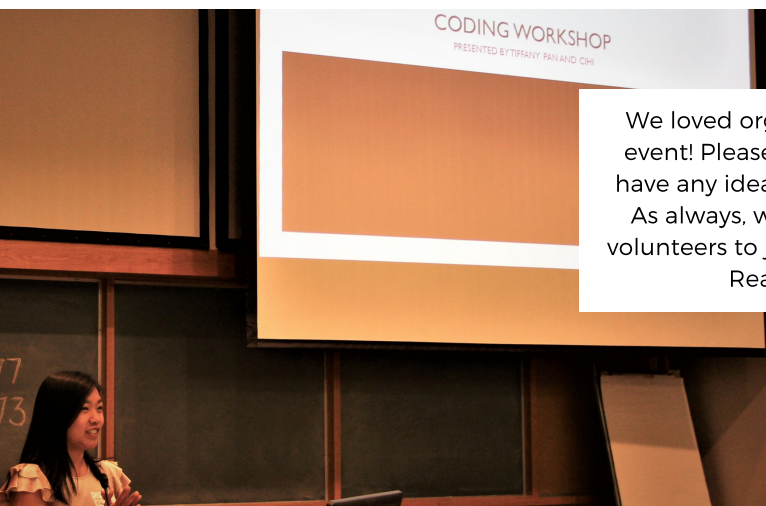


From top: 1. Tina Costa speaking about the BC Patient and Safety Quality Council. 2. The session in full swing.

[...from previous page] Jeannette Van Den Bulk provided an overview of health privacy legislation and common data breaches from the Office of the Information and Privacy Commissioner for BC. The audience gauged their familiarity with the BC Patient Safety and Quality Council when Tina Costa presented several examples of their work, such as patient journey maps. Tiffany Pan presented a step-by-step workshop of coding a difficult chart, with CIHI on the line for questions. The day started with an introduction to personal growth from a life coach, and ended with a poignant film and discussion about the real life implications of working in healthcare.

It was a productive day, attended by the current class of students in the HIM program at Douglas College, as well as seasoned HIM professionals. The organizers consider it a great success and thank everyone for their participation. We look forward to next year's event!

2019 Education Day Recap



We loved organizing this year's event! Please let us know if you have any ideas for future events. As always, we would love new volunteers to join our committee. Reach us at...



From top: 1. BCYT Committee member Tiffany Pan presents a coding workshop in collaboration with CIHI. 2. Thank you's from BCYT Committee Chair Lindsey York and Vice-Chair Hanifa Ladhani.

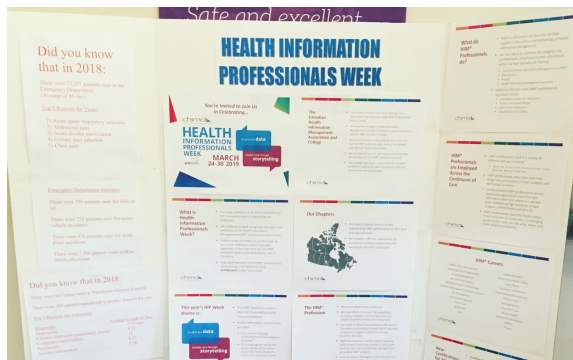
2019 Education Day Survey - Feedback from our Attendees

"Probably one of the best Education Days I have attended. The variety was very much appreciated. The speakers had to make their point in the allotted time and did so! Thanks!"

"Given that I had traveled from out of province, I felt very included and welcomed into the group. Thank you!"

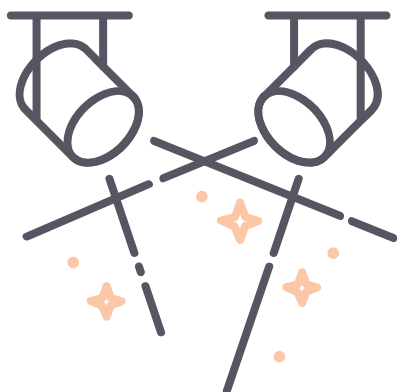
"Good variety of topics, led to a very informative day. Thank you for the work you put into organizing this day."

HIP WEEK 2019



HIP week display in Yukon

March 24-30 was Health Information Professionals week! Search #HIPWeek2019 on Twitter to see what happened in all the places it was celebrated. CHIMA released brand new resources that promote and explain the Health Information profession! Find them at <https://www.echima.ca/news/him-professionals-week> - including a wonderful video and short e-book. There is also a summary of events across Canada. Access it today!



New Coding eQuery Spotlight

eQuery 72951 further clarified the Coding directive "Admission for Follow-up Examination." More specifically, it explained when a condition discovered during a follow-up would qualify for the MRDx and when it would be an optional type 3 diagnosis.



News in HIM

CBC News reports that Manitoba is spending 8 million dollars on IT systems that will leverage big data and predictive analytics to reduce overtime and optimize staffing. Vancouver and Saskatoon are cited as success stories for technology that reduces overtime.

In April, the World Health Organization (WHO) released "WHO Guideline: recommendations on digital interventions for health system strengthening." This extensive publication provides recommendations and detailed analysis on using digital health interventions, such as telemedicine and birth or death notifications via mobile device. Based on consultation and evidence gathered over two years, the guideline would be an excellent resource for decision makers and stakeholders.

Do you know about the newly created AHIMA SmartBrief newsletter? "Designed specifically for the health information management community, AHIMA SmartBrief is a FREE, daily e-mail newsletter. By providing the latest need-to-know industry news and information, AHIMA saves you time and keeps you smart." Visit <https://www.smartbrief.com/> to see what it's all about. In fact, SmartBrief was the source of many of the news items in this newsletter!

Smart Tip



CHIMA Members Out and About



3RD IOT, BIG DATA HEALTHCARE SUMMIT WESTERN CANADA / November 27 - 28, 2018,
Vancouver BC

"The third year of the IoT (Internet of Things) Big Data Healthcare Summit - Western Canada was held for two days at Sutton Place Hotel Vancouver. The summit served as an idea-sharing platform for healthcare professionals and providers to discuss the Healthcare Delivery System (HCDS) and to brainstorm about the future. The first day focused on the importance of a strategic plan as an essential step for tasks and projects, while also placing emphasis on the sustainability of quality management for ensuring a better system for now and the future. The second day shifted the focus to how regional healthcare delivery systems can be unified and how virtual technology can improve the delivery of healthcare and patient outcomes.

As CHIMA members, we are key in the healthcare industry, and we are vital to discussions where collaboration and engagement with other professionals allows us to share and expand our knowledge and expertise as we help to build a more suitable HCDS." --Dennis Lu - BCYT Chapter Committee Member



"...a fascinating glimpse into the work being done at the forefront of healthcare technology innovation, policy making, and health data integration"

On November 27 and 28, I had the pleasure of attending the Sutton Place Hotel in Vancouver for the 3rd IoT Big Data Health Care Summit for Western Canada. A relatively intimate atmosphere, the conference was attended by an estimated 90 participants, including leaders in government, patient organizations, health authorities, IMIT departments, vendors and more. As a new professional in the field, it was a fascinating glimpse into the work being done at the forefront of healthcare technology innovation, policy making, and health data integration.

Over 16 presentations and 2 panel discussions covered various topic areas. Regarding official policies and strategic implementations, the Assistant Deputy Minister from the BC Ministry of Health spoke to the province's Digital Health Strategic Plan, while the Manitoba Northern Regional Health Authority expanded on the difficulties of delivering care to remote communities. With billions spent on healthcare, there is an urgent need to integrate systems of care, empower the patient, improve the care team experience and strengthen digital health innovation. Indeed, there is evidence of efforts throughout the public sector to improve the system with innovation: Vancouver Coastal Health has a goal to have 50% of all healthcare encounters be virtual by 2025; a clinical nursing specialist from Cardiac Services BC has tried harness the power of better information systems at numerous organizations, such as copying an initiative out of the United Kingdom to "axe the fax."

Certainly, there was an abundance of exciting new ideas. We heard about Patient-Oriented Research and remote patient monitoring systems (such as a smart pill bottle for medications) from the US to Canada. GE Healthcare expanded on the applications of the Internet of Things, smart devices, artificial intelligence and edge computing in delivering care. In the academic setting, one researcher described how Virtual Reality technology can help diagnose Alzheimer's and facilitate neurorehabilitation. There was case study after case study of how healthcare systems are changing and improving. For example, Saskatchewan gained efficiencies in their amalgamation from 12 health authorities, and Bayshore Healthcare is increasing access to health everyday through their Virtual Rheumatology Clinic.

Of course, the importance of health care data was woven throughout the presentations. Data was front and central to BC Pathology and Laboratory Medicine's talk on the factors needed to develop agile analytics - analytics that develops iteratively and adapts to changes, leading to insights such as duplicate lab tests and strange billing patterns. Similarly, the Health Data Coalition described the potential of data now currently held in private primary physician's EMR systems. 80% of all health care information is on these EMRs, but this data is largely wasted. The Health Data Coalition provides a platform to share, integrate and aggregate data from disparate EMR offices, in order to encourage physician self-reflection and facilitate practice improvements.

One thing is clear from the two days, and as put simply by one presenter: technology innovation is already here. The challenge is to encourage and sustain these changes. This conference was able to encapsulate this desire for change and hope for innovation currently in the healthcare industry.

--Tiffany Pan - BCYT Chapter Committee Member